



GOVERNMENT OF KARNATAKA

NO: DTE 39 DVP (2) 2018-19.

Office of the
Director of Technical Education,
Palace Road, Bangalore – 560 001,
Dated:02-01-2020.

CIRCULAR

Sub : Appointment of Ombudsperson for Students Grievances Redressal Reg.

Ref : AICTE letter No: 1-101/PGRC/AICTE/Regulation/2019/9613,
dated: 29/11/2019.

With reference to the above subject cited above, the Directorate of technical of Technical Education is hereby appointing Ombudsperson for students grievances redressal at polytechnic with effect from 2020-21 for the period of three years as under.

Sl No.	Officer to act as Ombudsperson	Cluster of Districts	Duties
1	Joint Director (Exam) Directorate of Technical Education, Bangalore.	Bangalore Urban, Bangalore Rural, Ramanagara, Kolar, Chikkaballapur, Tumkur.	<p>1. To provide neutral and confidential assistance to constituents in order to protect them against unjust treatments and resolve conflicts.</p> <p>2. To serve as an advocate for fairness, source of support and information and act as liason between conflicting parties.</p> <p>3. To mediate between 2 parties and act as intermediaries.</p> <p>4. To list for complaints, participate in doing investigations and resolutions to the complaints from 2 parties.</p> <p>5. To preserve confidentially and recommend appropriate strategies in order to resolve any conflicts between parties involved.</p>
2	Joint Director (Admn) Directorate of Technical Education, Bangalore.	Dharwad, Belagavi, Uttara Kannada, Bagalkote, Udupi, Haveri.	
3	Joint Director (INS) Directorate of Technical Education, Bangalore	Mandya, Mysore, Chamarajanagara, Kodagu, Hassan, Chikkamagalur, Shivamoga, Mangalore, Dakshina Kannada, Udupi,	
4	Joint Director (CDC) Directorate of Technical Education, Bangalore	Bellary, Koppala, Gadag, Chitradurga, Davangere, Bidar, Raichur, Yadagiri, Gulbarga.	

Copies : 1) The concerned Principals of the All Government Polytechnic's.
2) E-governance Cell, DTE Bangalore.


Director
Technical Education Dept.
Bangalore